

Vivian Cheung

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<https://github.com/vcheungg> | <https://v-portfolio-project.netlify.app/>

Profile: Seeking a position to leverage the skills developed through my many years of experience and management in customer service and the hospitality industry. I'm organized, methodical, list-driven and great with time management. Keen for new experiences and responsibilities to show my adaptability and to transition these strengths to front-end development, creating responsive, user-friendly web applications with React.js, JavaScript, HTML, CSS, GitHub and VS Code.

Skills & Abilities:

- Fluent in English, able to speak Cantonese well
- Experience with using JavaScript, HTML/CSS, React.js, GitHub, VS Code
- Typing speed of an average 90 WPM
- Possess positive attitude with proven ability to perform well in high pressure situations
- Problem-solving oriented, with a results-driven and task-focused approach

Experience:

General Manager at The Two Parrots in Vancouver, BC – Apr 2016 – Apr 2017, Apr 2018 - Present

- Limited oversight from ownership, expectations were to independently solve issues and inform ownership of outcomes
- Managing front and back of house, hiring, training and overseeing staff, effective shift scheduling and ensuring restaurant is well-staffed
- Complete restaurant inventory (liquor, kitchen, equipment), ordering effectively with special dates/events, restaurant and equipment maintenance and troubleshooting
- Creation of policies, protocols and guidelines for quality and safety purposes, optimizing budgets while maintaining the standards

Cocktail Bartender at Please To Meet You in Newcastle, England

- Consistently taken initiative to operate all roles to ensure general bar is running smoothly and efficiently, stocking up appropriately for various functions

Education:

- High School Diploma, Gladstone Secondary, 2006 - 2011
- Certified Dental Assisting Program Certificate, June 2016
- SheCodes Junior Front-End Developer Diploma, September 2025

Certificates:

- Serving It Right Certificate - #3854062, valid until July 2030

References available upon request